

HENDON RESIDENTS FORUM

Monday 23 January 2012 6pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

ISSUES TO BE CONSIDERED

Issue Raised	Response
<p>1. Joint letter of representation received from 25 residents of The Fairway and surrounds in the London Borough of Barnet NW7, who are objecting to the 'school-keep-clear' proposals being consulted.</p> <p>Sandy Clifford</p>	<p>The school keep clear proposal as a stand-alone item purely related to the location of the new school site has now been put on hold pending further guidance. Officers recognise, and have taken on board, the need to extend the scope of the parking review at this location and will be engaging with residents and ward members further as part of a wider remit that seeks to deal with traffic management concerns in the wider neighbourhood.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
<p>2. During the year the authority spends many thousands of pounds on planting throughout the Borough.</p> <p>Twice or more each year these are replaced and then discarded.</p> <p>Does there exist any reason as to why these plants which include Pansies, Geraniums and Wool Flower. Could these be offered for free to many Barnet Gardeners?</p> <p>Secondly would it be possible for the nectar and pollen yielding plants and shrubs to be chosen for the planting thus by helping Honey Bees and Bumble Bee's and invertebrates.</p> <p>London Wildlife Trust, Barnet Group</p>	<p>The seasonal bedding that is removed/replaced twice per annum to provide colour and interest is not offered to for re-use as the plants are often well past their best and are in the main damaged during their removal, making them unsuitable for re-use. There is insufficient time to carefully remove each plant and re-pot or batch these for re-use as this would significantly increase the resources needed to carry out this task.</p> <p>There are nectar and pollen yielding shrubs located throughout the borough both in parks and on the public highway. The primary function of seasonal bedding is to provide a display rather than provide ecological value.</p> <p>However, many of the plants used in bedding displays are a good source of nectar and pollen, such as Marigold, Petunia, Fuschia etc.</p> <p>Greenspaces</p>
<p>3. I have outlined below a concern regarding the safety of pupils on their journey to school outside Woodcroft Primary School (Goldbeaters Grove, HA8 0QF), especially at drop off and pick times, 8.55am and 3.15pm.</p>	<p>Schools in the Borough are encouraged to highlight matters of road safety concern, and are also encouraged to do this through completion of a School Travel Plan. The school is therefore encouraged to liaise the school's School Travel Plan (STP) Champion who can then seek further advice from the</p>

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<p>Problems stem from:</p> <ul style="list-style-type: none"> • Parked cars along Goldbeaters Grove outside of the school restricting the width of the road to 1 lane, making it difficult for two way traffic. • At drop off times car users are unable to park so stop in the middle of the road • Other drivers then mount the curbs to pass • This situation occurs on the road corner where drivers turn at speed into Goldbeaters Grove. • Adjacent to the school is a cul-de-sac. Driver use this to turn, this cause additional hazards with cars reversing and pulling out across pedestrians. • There have been a number of near miss accidents, with parents reporting that cars have made contact with parents and children. • There are often frequent incidents of road rage outside of the school at busy time and inform of young children. <p>Would the council consider making Goldbeaters Grove a one way street in order to improve pupil safety?</p> <p>Does the council consider it appropriate to wait until there is a serious accident before taking any action?</p> <p>As a local resident and Governor at the school I am representing the views of a number of parents and these same issues have been raised at our own Parent Meetings in school.</p> <p>Please advise me of how this matter will proceed.</p> <p>Donna Dolphin</p>	<p>Council's School Travel Advisor as well as considering pupil led campaigns to encourage more sustainable travel and to remind those parents that have to drive to do so carefully and considerately. Further ideas can be found in the Modeshifter resources that have been sent to the STP Champion.</p> <p>Requests for the investigation of travel issues linked to a school are dealt with through the School Travel Plan process as successful completion of this can help lead to funding becoming available for investigation into the concerns raised. Whilst this does not mean that focus will be place on the proposed solutions they would be considered as part of an investigation and any proposed solution.</p> <p>The Woodcroft School Travel Plan is due to be updated in March 2012 and it is advised that the concerns raised appear in the updated Travel Plan in the issues section as well as requesting that the council investigates these issues in the action plan. If funding becomes available and the Woodcroft issues are prioritised then the Council will of course investigate.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
<p>4. From all reports in the local press LBB has lost many authority and privately owned trees in the recent gales.</p>	<p>The recent storms saw the loss of approximately 35 authority owned trees.</p> <p>The Council replenishes the tree stock annually, those trees that were lost in</p>

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<p>What plans have and are being made to replace these trees hopefully like for like and encourage residents to do the same.</p> <p>Does the authority have stocks available to replace the trees for free or at low cost as the Woodland Trust until recently were supplying them for free?</p> <p>London Wildlife Trust, Barnet Group</p>	<p>January are recorded and considered for replacement in the next years planting programme. This enables us to manage the tree stock sustainably.</p> <p>The Woodland trust schemes are for very specific projects aimed at woodland creation by local communities etc with whips which is not applicable to replenish the tree stock which is done with containerised standards.</p> <p>Greenspaces</p> <p>For trees included in a Tree Preservation Order or in a Conservation Area, if a tree is removed under the 'dead / dying / dangerous' provisions it would be exempt from the usual consent / notification procedures, but in accordance with the TPO legislation, there would be an obligation to plant a replacement. However, as the treework is exempt, the Council may not be aware that a tree has been removed.</p> <p>If a privately owned tree that is not protected has come down, the Council has no planning powers of control to require replacement planting.</p> <p>Ann Currell Ann.currell@barnet.gov.uk</p>
<p>5. Church Farmhouse Museum and the surrounding grounds have now been put up for sale. Does the council intend to protect the grounds of this historic building from development and preserve them as a greenspace for residents, or will they be sold off for development?</p> <p>Ms Musgrove</p>	<p>Operational funding was withdrawn from the council's museum services at 31/3/2011 following a full council decision-making and public consultation process. The council elected to offer a 3 month window of opportunity for local interest groups to make proposals to run Church Farmhouse Museum and garden, as a community museum or related service. At the end of that period, no proposals were pursued. Church Farmhouse is now permanently closed to the public.</p> <p>The property being identified as surplus to the Council's service requirement, was reviewed and went through full consultation to Cabinet Resources Committee on 28 July 2011, with a decision to sell, as detailed below.</p> <p>CHURCH FARMHOUSE, GREYHOUND HILL, NW4 4JR (Report of the Cabinet Member for Resources and Performance – Agenda Item 7): For the reasons set out in the Cabinet Member's report, the Committee:</p> <p>RESOLVED – (1) That the Council's freehold interest in the land identified in plan</p>

Issue Raised	Response
	<p>no. 24323 which includes the Church Farm Museum building be declared surplus to its requirements.</p> <p>(2) That the disposal of the freehold interest be advertised on the open market to seek details of proposed schemes and initial bids.</p> <p>(3) That the appraisal and results of the open market testing be reported to a future meeting of the Cabinet Resources Committee for further consideration.</p> <p>The property which is the building and the garden is therefore currently being marketed.</p> <p>The garden is also subject to a S123a notice under the Local Government Act 1972 where residents are able to put in representation which will be considered at the same time of the proposals and reported.</p> <p>The marketing invites submissions from all parties, and all proposals will be reported to CRC.</p> <p>It should be noted that the garden is not public open space and falls within the curtilage of the property. It will therefore be part of the disposal. The property is grade 11* listed, and any changes to the land and buildings or use, will require planning permission and listed building consent, which will be subject to consultation with English Heritage.</p> <p>The garden will be sold subject to any rights and clawback clauses which will constrain development.</p> <p>Suzanna Ellis</p>

Future meeting dates:

Date	Venue
14 March 2012	Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

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HENDON RESIDENTS FORUM

Monday 21 November 2011 6:00pm

Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG

Action/Update Note

Chairman: *Councillor Brian Gordon
Vice-Chairman: *Councillor Sury Khatri

*Denotes Councillor Present

	Issues Raised	Response	Update
1	<p>Petition Received Hillcrest Avenue – Controlled Parking Zone</p> <p>In favour of Hillcrest Avenue becoming a CPZ</p> <p>27 signatures</p> <p>Eli Klien</p>	<p>Whilst the introduction of a Controlled Parking Zone (CPZ) can be effective in deterring ‘commuter’ type parking and therefore relive pressure on local residents, the Council has no plans to introduce CPZ restrictions in Hillcrest Avenue at the present time.</p> <p>The details of the petition and the request for the introduction of a CPZ will be kept on file should the Council carry out an investigation into the parking situation in the area in future.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	<p>No</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>
2.	<p>Petition Received</p> <p>Change in Parking Meters in Mill Hill Broadway</p> <p>78 Signatures</p> <p><i>Lack of consultation and requested information on Scratch cards.</i></p>	<p>The removal of the machines is part of a cost reduction and service improvement strategy approved by the Council as part of its business planning process. The overall programme will result in benefits to both motorists and the Council through the provision of a more reliable and cost effective service. Even before any machines were removed, over 50% of motorists were using the cashless service.</p>	<p>The Council’s accounts, including the Special Parking Account, are under severe pressure and finely balanced so any reduction in parking charges would have to be made up by increases elsewhere. This includes any temporary discount, and I cannot recommend it. The Chief Executive is personally writing to Mr Millet confirming this and related matters, but stressing the commitment of the Council to</p>

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Mr Simon Millet	<p>Although the decision to remove the machines was not taken until 5 August the proposal has been under discussion for many months and widely publicised in the local press and elsewhere.</p> <p>Throughout London pay and display and metered parking systems which involve boxes of coins on the streets are notorious for their links to both ad hoc and organised crime. In Barnet police activity in the form of court proceedings and Anti-social Behaviour Contracts has proved little deterrent to the attacks on our infrastructure. The removal of the cash machines and introduction of the cashless system is fully supported by the Metropolitan Police Service.</p> <p>The provision of free parking for an initial period will result in a loss of revenue which would have to be made up by higher charges elsewhere if the books are to be balanced. The current arrangements are considered to be a suitable balance between the desires and needs of residents, visitors and businesses.</p> <p>Cheap parking should be provided The same arguments apply as above in that a loss of revenue would have to be made up by higher charges elsewhere.</p> <p>Free parking should be provided through December The same arguments apply as above in that a loss of revenue would have to be made up by higher charges elsewhere. It is also the case that the widespread provision of free parking would be likely</p>	<p>supporting our town centres in other ways. It is best that Mr Millett be allowed to receive and digest this message without the distraction of calls from other officers so I shall not contact him at this stage.</p> <p>The One Hour Parking Voucher, sold at £2 from the Council, is a quick response to issues raised by residents and businesses through the Ward Councillors. In its current form the scheme is designed to be introduced quickly and cheaply but will be treated as a 'live pilot' and refined as necessary.</p> <p>In the meantime, retailers should engage with their customers, advising them to use the Pay by Phone system wherever possible and taking on the Parking Vouchers when these become available in December.</p> <p>John McArdle John.McArdle@barnet.bov.uk</p> <p>Mr Millet submitted an additional petition in support of his earlier submitted petition. It contained 1000 names approximately, and was discussed. This has been forwarded to the Councils Highways and Parking service.</p>

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		<p>to give rise to space-blocking by commuters and workers giving rise to congestion.</p> <p>Scratch Cards On the matter of Scratch Cards, you'll recall that I reported this to the West Hendon Councillors on Friday last week and the current position is:</p> <ul style="list-style-type: none"> • Our target date for implementation is Monday 5 December but we are in the hands of the printers • Scratch cards will cost £2 each; the minimum amount purchased in a single transaction is four cards • From early December they will be available online to purchase from the Parking web page • They will not be available to purchase through libraries • Retailers will be able to sell Scratch Cards if they wish but there will be no discount. <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	
3.	<p>Joint letter of representation</p> <p>Bittacy Close, Mill Hill</p> <p>Relating to congestion of traffic on Bittacy Hill & Bittacy Close</p> <p>Bittacy Close Residents</p>	<p>The issues with vehicles parking on Bittacy Hill are something the Council is aware of and following investigations carried out within the last 2 months, have a proposal to introduce 'at any time' yellow line waiting restrictions along one side of Bittacy Hill and at it's junctions with Bittacy Close and Engel Park in order to deter obstructive parking.</p> <p>We are currently conducting an internal consultation in order to gain approval for the proposals which, assuming council acceptance, are</p>	<p>Approval to proceed with identified actions is expected within the next three weeks.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>

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		<p>subject to a statutory procedure including a local consultation which has to be adhered to before the proposal can be implemented.</p> <p>Assuming all statutory requirements are met and subject to any comments/objections received it is anticipated the restrictions would be introduced early in the new year.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	
4.	<p>Resurface Wykeham Road and remove the speed humps.</p> <p>Urge the Council to reconsider this decision. Sylvie Bollag</p>	<p>Wykeham Road is programmed for resurfacing commencing on 9 January with completion by 19 January 2012.</p> <p>The Council will be following our approved process when implementing such works. This involves: Removing the existing humps to facilitate the resurfacing works, carrying out pre-works surveys and following up with post works surveys and resident consultation. The outcome will determine whether it is appropriate to consider any traffic management measures.</p> <p>Paul Bragg Paul.bragg@barnet.gov.uk</p>	<p>Mrs Sylvie Bollag noted that she had consulted residents who had formed the view that the speed humps do reduce the speed of cars.</p> <p>We are planning to resurface Wykeham Road, NW4 in January 2012. The works will commence on 9th January 2012 and expected to be completed by 13th January 2012 subject to weather permitting. We will send out consultation letters regarding the removal of traffic management measures and works in December 2011. Due to Christmas vacation we expect the consultation to be closed by 1st week in February 2012. Therefore the residents will have 5 weeks to respond.</p> <p>Paul Bragg Paul.bragg@barnet.gov.uk</p>
5.	<p>Edgware Town Centre Concerning</p> <ul style="list-style-type: none"> Parking Issues 	<p>It is difficult to comment at this stage without knowing the specific areas of concern, but it is assumed that the query relates to adequate parking provision for customers visiting the area. These matters have been discussed at the Edgware Business Forums that take place regularly and the</p>	<p>Michael Kelly to assist with A-board response.</p> <p>Mr Clucus noted that note using A-boards reduces his trade by 25 % and urge the Council to change the enforcement policy.</p>

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	<ul style="list-style-type: none"> A-boards Street drinking <p>Clare Sudwerts / Rick Clucus</p>	<p>Council are keen to continue dialogue in this way should there be any possibility of making changes that would guarantee improvements for the area. If specifics of the concern could be made available then we would be happy to investigate and provide a more rounded response.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p> <p>If A Board's are on private land/premises then the Council are unable to do anything but if on public land/premises or causing a public obstruction then we can visit and deal with.</p> <p>The Priority Intervention Team work regularly with the local SNT to monitor this issue.</p> <p>From an enforcement perspective the police have powers to move on and to confiscate alcohol if ASB or disorder seems likely. Longer term, there are also plans to consider wider implementation of existing controlled drinking zones (Edgware is not currently covered). Areas identified as problematic in recent weeks/months include:</p> <ul style="list-style-type: none"> (behind) LA Fitness centre in Rectory lane – a number of street drinkers have been identified here and PIT & SNT have visited the area on several occasions to move people on and confiscate where appropriate Bakery Path – Have been problems with drinking here and urination behind the Thames Water Cabinet at the junction with Station Road. This is now cleared and disinfected on a daily basis. 	<p>Enforcement policy for A Boards was addressed by the Council's former Public Works Committee in April 1988 with a decision made to place a total ban on A boards being sited on the public footway. The policy was subsequently reviewed and confirmed in 2008.</p> <p>Street Drinking – The council are aware of the issue of street drinking in the area and the impact it has on residents and local businesses. Our Priority Intervention Team work continually with police Safer Neighbourhood Team colleagues undertaking regular street patrols, organising area clean-ups, confiscating alcohol and issuing directions to leave where appropriate. In regard of controlled drinking zones there are currently three in the borough. The council and police are reviewing the effectiveness of existing zones and looking at available options, which may include the development of a borough-wide controlled drinking zone.</p>

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		<ul style="list-style-type: none"> Herronsgate Car Park – garage being emptied and used for drinking. PIT and SNT aware, have visited and arranged area clearance. Will continue to monitor and are looking to liaise with owners re longer term solution. <p>Michael Kelly Michael.kelly@barnet.gov.uk</p>	
6.	<p>Rubbish in Ravenshurst Avenue</p> <p>Letter received from Mr Parshottam Mistry, Ravenshurst Avenue resident.</p> <p>Mr Patel</p>	<p>In order to address the comments raised by Mr Mistry which the Council is grateful for a site visit will be conducted on Tuesday 22 November 2011 in order to establish residents' concerns and to consider appropriate action.</p> <p>Mr Mistry will be advised of any identified actions and updated response will be provided in actions notes.</p> <p>Dave Ward Dave.Ward@barnet.gov.uk</p>	<p>I can confirm that a site visit has now been carried out and I have spoken to Mr & Mrs Mistry of 55 Ravenshurst Avenue.</p> <p>We have had the refuse bins emptied and excess waste cleared and the bins have been returned to where they should be stored.</p> <p>Tony Brownlie (Refuse Supervisor) will again visit Ravenshurst Avenue tomorrow and letter drop all residents reminding them of their responsibility to ensure bins are returned to within the boundary of their property after collection has taken place.</p> <p>Tony will monitor periodically to ensure no further issues arise.</p> <p>Mr & Mrs Mistry were both happy with the outcome of our site meeting.</p> <p>Jane Theobald Jane.theobald@barnet.gov.uk</p>
7.	<p>Investigate having CPZ in the Shirehall Park Area</p> <p>Commuters park their cars freely all day and then travel to work on the tube</p>	<p>Officers are not aware of any particular issues affecting residents of the area caused by commuter parking prior to this request. Whilst sympathetic to the concern, the presence of parked vehicles, whether commuter or otherwise is not necessarily give justification to introducing a CPZ as there</p>	<p>Officers are to meet with Ward Members and residents on Tuesday 24 January to discuss concerns and see if any further actions is warranted.</p> <p>Neil Richardson</p>

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	Local Resident	<p>needs t be evidence that residents and their visitors are experiencing on-going problems due to parking demand and/or traffic and road safety issues are being compromised.</p> <p>However, it may be that motorists are parking at specific locations resulting in localised issues in which case officers would be pleased to investigate if these locations are made known to us.</p> <p>Neil Richardson Neil.richardson@barnet.gov.uk</p>	Neil.richardson@barnet.gov.uk

The Forum which commenced at 6.00pm ended at 7:45pm

Date of Future Meetings

Date	Venue
23 January 2012	Hendon Town Hall, The Burroughs, Hendon, Hendon, NW4 4BG
14 March 2012	

Officers Present:

Mervyn Bartlett –Transport & Regeneration Manager
Paul Frost – Business Governance Officer

Councillors Present:

Councillor Maureen Braun
Councillor Claire Farrier
Councillor Geoffrey Johnson
Councillor Julie Johnson
Councillor Brian Schama
Councillor Ansuya Sodha

Hendon Residents Forum Contact – Paul Frost Business Governance Officer, Corporate Governance Directorate, Building 4, Oakleigh Road South, London N11 1NP. Tel: 020 8359 2205, Email: paul.frost@barnet.gov.uk